

# Privacy Policy

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## BACKGROUND

CHEETARA SOLUTIONS (Pty) Ltd respects your privacy and is committed to protecting your personal information. This Privacy Policy outlines how we collect, use, and safeguard your personal data when you use our website: <https://cheetarasolutions.com> ("Our Site").

Please read this Privacy Policy carefully and ensure that you understand it. By using Our Site, you agree to the practices described here.

## 1. Information About Us

Company Name: CHEETARA SOLUTIONS (Pty) Ltd

Company Registration Number: 2025 / 008688 / 07

Data Protection/Information Officer: Pierre de Lauwere

Email Address: [support@cheetarasolutions.com](mailto:support@cheetarasolutions.com)

## 2. What Does This Policy Cover?

This Privacy Policy applies only to your use of Our Site. Our Site may contain links to other websites. We are not responsible for the privacy practices or content of such websites and recommend you review their privacy policies.

## 3. What Is Personal Data?

Personal data refers to any information relating to an identifiable individual. It includes names, contact information, identification numbers, location data, and online identifiers. We follow the Protection of Personal Information Act 4 of 2013 ("POPIA") in processing your personal data.

## 4. Your Rights

Under POPIA, you have the following rights:

- To be informed about how your data is collected and used.
- To access the personal data we hold about you.
- To correct any inaccurate or incomplete personal data.

- To request deletion of your personal data.
- To restrict the processing of your data.
- To object to the use of your personal data.
- To withdraw your consent at any time.
- To data portability (where applicable).
- To object to automated decision-making or profiling (not used by us).

To exercise your rights, contact us at [support@cheetarasolutions.com](mailto:support@cheetarasolutions.com).

## **5. What Personal Data Do We Collect?**

We do not actively collect personal data unless you voluntarily provide it, such as by sending us an email. Our website may automatically collect certain non-personal technical data (e.g., IP address, browser type, device type).

If you contact us, we may store your name, email, and message content solely to respond to your inquiry.

## **6. How Do We Use Your Data?**

We will only use your personal data for:

- Responding to your communications
- Operating and improving Our Site
- Legal compliance and protection

Your data will be processed lawfully, stored securely, and retained only for as long as necessary.

## **7. How and Where Do We Store Your Data?**

Your data is stored in South Africa. To protect it, we implement:

- Role-based access control
- Confidentiality agreements with staff and contractors
- Data breach response protocols

## **8. Do We Share Your Data?**

We do not share your personal data with third parties, except:

- Web and email hosting service providers (for storage only)
- Legal authorities if required by law

All third parties handling your data are required to protect it under relevant privacy laws.

## **9. Accessing Your Personal Data**

You may request a copy of the personal data we hold about you via a Subject Access Request. Please email us at [support@cheetarasolutions.com](mailto:support@cheetarasolutions.com).

## **10. Contact Us**

For any privacy-related inquiries or requests:

Contact Person: Pierre de Lauwere

Email: [support@cheetarasolutions.com](mailto:support@cheetarasolutions.com)

## **11. Changes to This Privacy Policy**

We may update this Privacy Policy as necessary. Changes will be posted on Our Site. Continued use of Our Site after changes have been made will be deemed as acceptance.

Approved by:

Name: Pierre de Lauwere

Position: Director

Date: 27 May 2025

Next Review: 27 May 2026